



# STATUS REPORT

The Newsletter of PMI - Honolulu Chapter

March 2003

## COMING EVENTS –

### March

**Friday, March 14- General Membership Breakfast Meeting** – Tom Ingram on Participative Consulting for Projects – How to Get User and Executive Buy-In (Make note of this special date and time!)

### April

Thursday, April 17 – **PMI-Honolulu Professional Development Day**

### May

Wednesday, May 21 – **General Membership Meeting** – Cookie Nakai on Six Sigma

See the Complete Events Calendar at [www.pmi-honoluluchapter.org](http://www.pmi-honoluluchapter.org)

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HONOLULU, HI 96807-1161**

## INSIDE THIS ISSUE

- General Membership Meeting Announcement
- Professional Development Day
  - Sessions & Speakers
- PMI World & Local News
- Breakfast with a Project Management Expert
- Chapter Stats

## GENERAL MEMBERSHIP MEETING ANNOUNCEMENT



### Announcing - A Very Special Speaker...

#### NEXT MEETING – A **Breakfast** Meeting:

**Friday - March 14, 2003**

7:30 am to 9:00 am

Location: The Plaza Club

Members \$11, Non-members \$15

**Speaker: Tom Ingram, PMP**

*President*

*Tom Ingram & Associates, Inc.*

### **Topic: Participative Consulting for Projects: How To Get User and Executive Buy-In**

This meeting will be classified as a Category 3 and is worth 1 PDU, Program No. C166-19020301.

E-mail Roy Uemura at [royuemura@hawaii.rr.com](mailto:royuemura@hawaii.rr.com) or

Phone (808) 433-7093

**by Tuesday, March 11th to RSVP.**

# PMI Honolulu's Professional Development Day (PDD)

The Honolulu Chapter of Project Management Institute (PMI) cordially invites you and your staff to attend our first:

**Professional Development Day: From Concept to Practice**  
**April 17th at the Ala Moana Hotel**  
**8:30 AM to 4:30 PM**

The Chapter is committed to enhancing the role of project management in Hawaii businesses, organizations, and agencies, by helping local project managers improve their knowledge, skills, tools and techniques.

Project Management Professionals (PMP) certified by PMI adhere to the highest principles, follow internationally recognized project management standards and contribute to successful projects of all kinds in any organization.

This symposium is an excellent opportunity to gain knowledge from internationally-recognized leaders and certified Project Management Professionals (PMP). This event offers sessions of interest to:

- New Project Managers
- Experienced Project Managers
- Project Office Managers
- Certified Project Management Professionals (PMP®)

Program highlights include:

- Luncheon **Keynote Address** "Project Management: A Global Phenomenon" by Drs. J. Davidson Frame and Yanping Chen, authors of numerous scholarly articles, reports and books on project management. Books authored by Dr. Frame include The New Project Management (1994), Managing Projects in Organizations (1995), The Project Office (1998) and Project Management Competence (1999).
- **Workshops** for learning and sharing project management knowledge, skills, tools, and techniques.
- **Vendor Fair** focused on "The Mobile Project Manager."
- Food, beverages and time to **network** with local project management peers and mentors.

This symposium will offer fresh perspectives on current project management topics, pertinent to a broad range of industries. The workshops are targeted for project managers of all experience levels, and will be rich in content. The event also offers PMPs the opportunity to earn six (6) Category 3 PDUs.

Don't miss this symposium! Space is limited, so see flyer and registration form on the Chapter website for more information (<http://www.pmi-honoluluchapter.org>), or contact [Jane.Ferreira@hp.com](mailto:Jane.Ferreira@hp.com) or email [info@PMI-HonoluluChapter.org](mailto:info@PMI-HonoluluChapter.org) . Advance registration is only \$100 (\$125 at the door).

## PDD – The Sessions and Speakers

### **Project Management Office: What is It and How Does it Work in Real Life?** (Session 1 A)

**TOPIC DESCRIPTION:** Co-presenters will provide a framework to determine what functions you should consider in developing a charter for a Project Management Office, consider practical challenges in implementing a PMO and share examples of the operation of a PMO in the local community.

**Alan Yamashiro**, PMP, MBA, is a Vice President with Bank of Hawaii and heads the Project Management Office. He is certified as a Project Management Professional (PMP) by the Project Management Institute (PMI) and is a trained facilitator. Mr. Yamashiro is also a project management trainer and consultant for Project Professionals, LLC, and a PMI International Registered Education Provider. His experience includes over 15 years as a project manager for a wide range of projects including large information systems projects in banking applications, telecommunications, mortgage banking, trust, real estate and other information management systems.

**Carol Alevizos** is a Project Manager for Hawaii Pacific Health with over 20 years experience in Project Management. In 1998 she started a project management office for Kapi`olani Health's Year 2000 program, which consisted of 60 projects totaling 75,000 hours of effort. She is currently managing the Hawaii Pacific Health HIPAA program, which consists of 50 projects being implemented over a three-year period.

### **Project Quality: Practices to Improve Project Success** (Session 1 B)

**TOPIC DESCRIPTION:** Stakeholder satisfaction and project success are dependent on project quality and product quality. This presentation will describe key practices that the project manager can deploy to improve customer satisfaction and project success through quality execution and delivery. The presenters will discuss core principles for quality, and examine quality practices from both the PMI PMBOK perspective, and the quality professional's point of view.

**Ms. Rona Suzuki** is a consultant specializing in the deployment of quality in organizations. She has an MBA from the University of Hawaii, and a BA from Claremont College. Rona has been involved in performance improvement projects and quality initiatives for many years, and is the current chair of the American Society for Quality (ASQ) Hawaii Section. She is an ASQ Certified Quality Manager.

**Mr. Glenn Hamamura** is the principal of Systems Excellence LLC, a Hawaii based consulting firm. He has Master of Science and Bachelor of Science degrees from Stanford University, and has been involved in project management in the IT industry for many years. Glenn is the current director of education of the PMI Honolulu Chapter, and is a PMP. He is the past chair of the ASQ Hawaii section, and is an ASQ Certified Quality Manager, and Certified Quality Engineer.

### **The Project Engine: Lessons Learned in IT Projects** (Session 1 C)

**TOPIC DESCRIPTION:** Accomplishing various critical IT projects, this team has accumulated an interesting series of "lessons learned" useful for PMs on challenging IT/IS projects. This presentation will describe key practices that the project manager can deploy to improve both quality, cost reduction project delivery through the use of a self generated "Project Engine" based on the principles on CMMI.

**Mr. Rick Kooker** PMP, is currently the Director for Software Engineering and IT Project Management on the Commander, U. S. Pacific Fleet (COMPACFLT) Staff in Hawaii. He has an MBA and over twenty-two years experience in software development, systems analysis and providing technology-based solutions. He has been the PM for several successful multi-million dollar IT Projects during the last several years, is a Project Management Professional (PMP) and is the membership Director for the PMI Hawaii Chapter.

**Mr. Stephan P. Kane**, PMP, is currently employed by Science Applications International Corporation supporting Commander, U. S. Pacific Fleet as the Software Engineering and Project Management Division Project Office Manager. Mr. Kane has been with COMPACFLT for the past four years. Prior to that he was Project Manager for the U.S. Pacific Command Virtual Information Center and Implementation Planner for the Asia-Pacific Center for Security Studies in Honolulu. He served 24 years as a U. S. Navy submarine officer. Mr. Kane earned a BS degree from the U. S. Naval Academy and an MBA from the University of Phoenix.

**Ms. Sally Campbell** PMP, is currently employed by Science Applications International Corporation supporting COMPACFLT as a Software Engineering and Project Management Division Project Manager. Ms. Campbell has 29 years experience in Information Technology, primarily as project and program manager with budgets up to \$52 million in a variety of industries. These projects encompassed all aspects of IT, including software requirements definition, design, development, testing, and implementation; vendor proposal evaluation; hardware and software procurement; policy and procedure development; program management methodology development; organizational development; and process reengineering. She has also served as an instructor and has been published. She has served on the education and communication committees of the PMI Honolulu Chapter. Ms. Campbell earned a BS degree from the University of California, San Diego and is currently pursuing an M.S.I.S. from Hawaii Pacific University.

[Mr. Jason Young](#) has been employed by Computer Science Corporation at the COMPACFLT Software Engineering / Project Management (SE/PM) Application Integration Branch for the past three years. Prior to that his IT experience over thirty years includes various positions including Director of IT Services with responsibilities in all aspects of software development and integration of large and small projects in a variety of applications. He has also worked on strategic planning, IT policies and procedures, hardware and software configuration standards, procurement and evaluation of vendor software. Mr. Young earned a BS degree from Syracuse University.

[Ms. Joy Hess](#), PMP, is owner of Wakelight Technologies, Inc. supporting Commander, U. S. Pacific Fleet in the Software Engineering and Project Management Division Project Office. Ms. Hess has been with COMPACFLT for the past ten years providing technical and project management to support the growing requirement for information technology in strategic planning. Prior to that she was Technical Director for the Integrated Systems Analysis, Inc. and managed both government and commercial network design and implementation projects. Ms. Hess earned a BS degree in Electrical Engineering from Florida Institute of Technology and an EMBA from the University of Hawaii.

### **Project Management Boot Camp - The PM Basics (Knowledge, Tools, Techniques, and Training) (Session 2 D )**

**TOPIC DESCRIPTION:** From professional to personal work...Project management is a proven process, a sought-after skill set, and a growing profession. This presentation reviews the best practices of project management that maximize the probability of project goal achievement. Hear how individuals and groups increase their skills, build teams, and initiate projects through project management learning opportunities in industry and academia – in Hawaii and on the mainland. Novice PM's will gain immediate skills. PM Black Belts will reaffirm the basics that are core to all project success.

[Teresa Newton-Terres](#), PMP is a consultant, trainer, and project management professional. She is president of Project-TNT, LLC a provider of project management and Microsoft Project solutions. Teresa has over 18 years running a project based business. Clients include over 15,000 executives, managers, and team-members from a variety of industries in 27 states and two countries and project management experience including: 10 years for the University of California; 18 months developing National Skill Standards for the Department of Education; 2 years for the National Coalition for Advanced Manufacturing; 6 years for Executrain Worldwide. Ms. Newton-Terres earned a BA from Principia College and is the Director of Communications for the PMI Honolulu Chapter, Inc.

### **Managing Design and Construction Projects (Session 2 E)**

**TOPIC DESCRIPTION:** A presentation by and discussion with professionals on the topic of managing design and construction projects with an approach that integrates project management tools with people, processes, and organization to create a project delivery system that focuses on the customer.

[Mr. Paul Luersen](#) is a vice president and the Honolulu Area Office Manager of CH2M HILL, an international project delivery firm with \$2 billion in revenue. He has a master's degree in City and Regional Planning and is a member of the American Institute of Certified Planners and of PMI. He has 25 years of experience in managing multi-disciplinary projects in the areas of environmental planning and design on the mainland and in Hawaii.

[Mr. Peter Magallones](#) is currently CH2M HILL's Deputy Program Manager for the AFCEE EnRAC Program - Pacific Rim Operations as well as the Honolulu Delivery Center Project Delivery Manager. He has over twenty-five years of project management/operations experience on various construction and environmental projects. Prior to assuming his role in Hawaii, he had worldwide responsibility for CH2M HILL as the Director of Project Planning & Controls, i.e. project planning, scheduling, cost estimating, document control, and Earned Value Management (EVW) systems.

### **PMI Training and Certification Programs - (Session 2 F)**

**TOPIC DESCRIPTION:** A presentation by and discussion with Drs. Frame on the topic of the Project Management Institute (PMI), and the PMI vision of PM Training/ PMP certification with practical advice for the PM seeking to advance his/her practice.

[Dr. J. Davidson Frame](#) is Dean of the University of Management and Technology (UMT). He was PMI's Director of Certification during its critical growth stage in 1990-1995. He also served as PMI's Director of Educational Services in 1997-98. He was elected to PMI's Board of Directors, and served in this capacity for three years (2000-2002). He just stepped down from this position in January 2003. Dr. Frame was on the faculty of the George Washington University, where he established its project management program. He has written some forty scholarly articles and eight books.

[Dr. Yanping Chen](#) is President of UMT. After taking the PMI certification exam in 1993, she became China's first PMP. In China she directed many projects as part of China's manned space flight program. In 1993-95, she served on PMI's certification committee. In 2002, she was PMI's project manager in charge of translating the *PMBOK Guide* into Chinese. Between 1998 and the present time, she spearheaded UMT's effort to introduce a project management degree program in China. Today, the program has degree students enrolled in seven cities, with a total registration of 1,000 students. This makes UMT the world's largest degree conferring institution offering project management focused degrees.



- *The Knowledge & Wisdom Center has added two helpful new products to its document delivery service.* PMI members can now experience all the interesting and highly informative PMI 2002 Seminars & Symposium proceedings on CD for just \$74.95 (US). Order now while supplies last! Also, guides for Certification training will be made available as they are published. The first one, *Guide for Developing Training for the Certified Associate in Project Management (CAPM™) Examination*, is now available to members for \$19.95 (US). In addition, PMI members may also order photocopies of articles from PMI publications for \$10.00 (US) per article. Literature searches to identify PMI-published articles on specific topics are provided at no cost! ([marjorie.smink@pmi.org](mailto:marjorie.smink@pmi.org))
- *Call for Speakers Clearinghouse biographies.* Speakers participating in the PMI Speakers Clearinghouse Program can now display their professional backgrounds by posting their biographies and photos in the 2003 *Speakers Guide* on the Component Leadership Web site. The new guide will be posted on the site in April and August of this year, so now is the time to consider submitting your biography and photo. We will need your PowerPoint biography slide, with file size below 100 KB (kilobytes), by 31 March 2003. All submissions and questions may be directed to the Worldwide Component Affairs Services Support Specialist at [maria.arzoumanian@pmi.org](mailto:maria.arzoumanian@pmi.org).
- **New Ordering Information and Service Enhancements to the PMI Bookstore** - As part of the Institute's overarching strategy toward the goal of providing the best tools and resources to the project management global community, PMI has announced new service enhancements to the PMI® Bookstore. These process and service enhancements are only the beginning of PMI's renewed and spirited commitment toward excellent customer service. The following changes were implemented effective Monday, 3 February 2003.

### **New Ordering Instructions**

To place an order or for information about prices, minimum orders, payment, returns, or any other concerns, please take note of the following new information:

Order (North America) by phone:	+1-866-276-4PMI (+1-866-276-4764)
Order (outside North America) by phone:	+1-770-280-4129
Order by fax:	+1-770-280-4113
Order by mail:	PMI / PO Box 932683 Atlanta, GA 31193-2683
Order by email:	<a href="mailto:pmiorders@pbd.com">pmiorders@pbd.com</a>

For questions regarding how to submit books for inclusion on the PMI Online Bookstore, please send an email to [regina.madonna@pmi.org](mailto:regina.madonna@pmi.org).

### **Reduced Shipping Costs**

Domestic and international shipping and handling rates have been significantly reduced and changed to offer more ways of shipping your orders. Beginning Monday, customers can expect to pay about 20 to 60 percent less in shipping and handling costs as well as choose their preferred method of shipping via UPS (Ground, Next Day, 2nd Day or International Express) online. To place your order, please log on to [www.pmibookstore.org](http://www.pmibookstore.org). For other couriers such as LTL, Fed Ex, DHL, please call the appropriate number above.

### **Toll-Free Number**

In addition, customers from North America may now call a toll-free number for their inquiries as well as to order books, videos, brochures, and other resources.



## LOCAL HAPPENINGS...

- The Honolulu Chapter Board of Directors has submitted applications for various PMI Chapter awards, including the "PMI Community Advancement Through Project Management" Award.
- The Board of Directors has announced its General Membership meeting schedule for 2003. Be sure to mark your calendar so you don't miss a meeting. Check the chapter website: [www.pmi-honoluluchapter.org](http://www.pmi-honoluluchapter.org) for detailed meeting announcements. In addition, PMI members can expect to receive meeting notification bulletins with details about each meeting approximately 2 weeks prior to each meeting so that plans can be made to attend.



## Breakfast with a Nationally Acclaimed Project Management Expert

PMI Honolulu Chapter is happy to announce that the March General Membership Meeting presentation will be given by a nationally-known author of project management articles who is well known in PMI circles. Tom Ingram, PMP, president of Tom Ingram and Associates, Inc. and a member of the Dallas/Fort Worth, Texas PMI Chapter will be visiting the island and has agreed to speak at our meeting on the topic of *Participative Consulting for Projects: How to Get User and Executive Buy-In*. Mr. Ingram has provided management assistance to approximately \$20M of projects which have generated over \$60M in measured benefits for clients and employers. He has numerous published articles and has written the book *How to Turn Computer Problems Into a Competitive Advantage*. He is active in numerous organizations and has served as President of the North Texas chapter of the Institute of Management Consultants.

Tom offers the following synopsis of his talk: The lack of executive support and absence of user participation are two of the most often cited causes of project failures. Case studies will be presented showing solutions and extraordinary results that have been achieved. Participative techniques will be discussed, demonstrated, and contrasted to traditional consulting techniques.

This informative and timely presentation will be given at a special **Friday morning Breakfast** meeting (off the normal Chapter schedule of Wednesday luncheon meetings) at a lower price than the luncheon meetings. Continental breakfast will be served. Please join us at the March meeting to gain some insight from this special speaker.

This meeting will be classified as a Category 3 and is worth 1 PDU, Program No. C166-19020301.

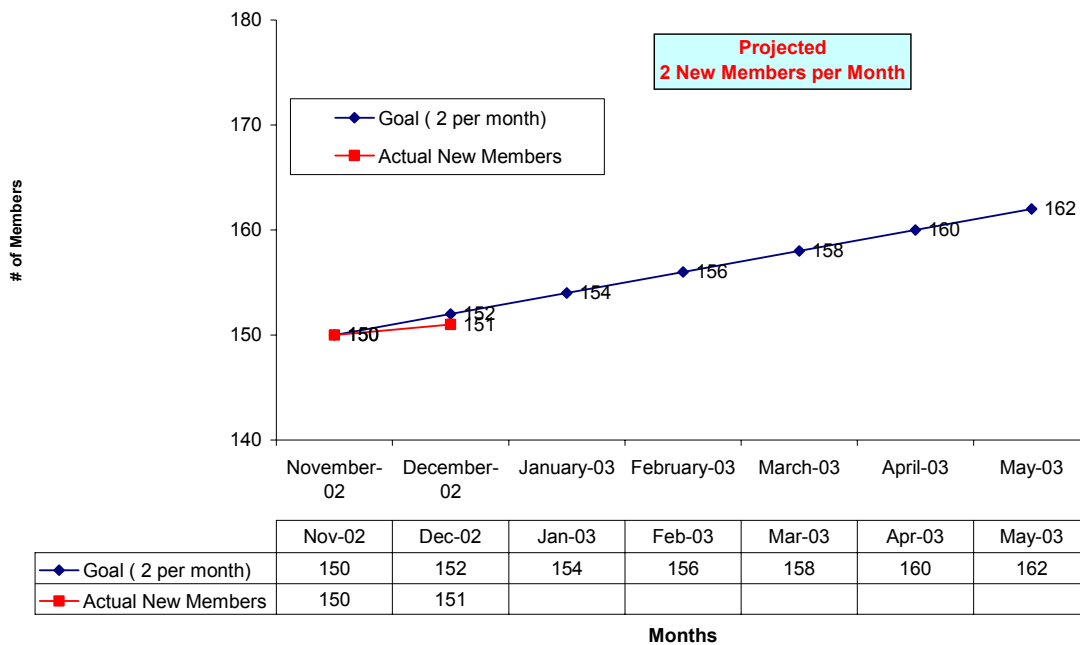
**E-mail Roy Uemura at [royuemura@hawaii.rr.com](mailto:royuemura@hawaii.rr.com) or**

Phone (808) 433-7093

**by Tuesday, March 11th to RSVP.**

- The Chapter currently has approximately \$9,979.50 in its account.
- Current Honolulu Chapter Membership = 151 – See the table below for 2003 membership goals.

PMI HONOLULU CHAPTER MEMBERSHIP 2003



**PMI CHAPTER MEMBERS CAN UPDATE THEIR ADDRESS BY SENDING CHANGES TO:**

[www.pmi.org/pmihq/who.htm](http://www.pmi.org/pmihq/who.htm)

If you have ideas about a topic you would like to see covered in this newsletter, or if you would like to submit an article for this newsletter please send it to Lori Jansen at [lorij@kapiolani.org](mailto:lorij@kapiolani.org).

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